

## Global Threats

### Secure International Travel 2010 - Libya and the Middle East

The essential half day event for the Managing Director and key personnel responsible for international business development and travel.

*London Farnborough International Airport* – Tuesday 30th March 2010

**AM presentation** 10.00 -12.30 hrs  
- Both with networking buffet luncheon

**PM presentation** 13.30 -16.00 hrs



# Global Threats Secure International Travel 2010

## Libya and the Middle East



Tuesday 30th March 2010 – London Farnborough International Airport

Cost only £45.00 per delegate including networking buffet luncheon. Due to exclusive nature of event very limited spaces are available for each session\*

For more information or to book please call +44 (0) 1252 375600 or email [inspiretraining@aol.com](mailto:inspiretraining@aol.com)

**Alternatively please ring John Baker on 07930 478178.**

In 2008 - 2009 the British Foreign and Commonwealth Office FCO dealt with nearly 2.1 million consular assistance enquiries across the world. In addition to over 3000 hospitalisations, 7000 detentions and 5500 deaths they had to respond to a further 34,443 actual requests for assistance.

### Global Threats – Secure International Travel 2010

The National Security and Resilience Consortium are proud to present the essential half day event for Managing Directors and personnel responsible for operations and business development in Libya and the Middle East.

This prestigious annual event will provide an overview of the current threat, legal responsibilities and practical solutions available; it brings together the sectors global experts in a dynamic and integrated presentation.

### Supporting Sponsors

<b>Trango Ltd</b>	24/7/365 crisis management, safe travel and contingency planning
<b>Stonewood Group</b>	Data encryption tools
<b>Uniglobe</b>	Safe, green International travel coordinators
<b>Thales</b>	Collaborative working and secure GSM
<b>Covert Matters</b>	Corporate & Executive Protection
<b>CAS</b>	Corporate manslaughter
<b>Hammonds</b>	International lawyers UK Bribery Act 2010

We apologise to companies or organisations with conflicting interests to those of the NS&RC who will unfortunately not be able to attend this highly exclusive event.

### National Security and Resilience Consortium

The NS&RC is a 'by invitation only' consortium of European members, focused on the delivery of world class integrated solutions to local and global security and resilience issues.

The NS&RC members currently provide leading edge solutions to governments, defence organisations, multi-nationals and private clients in both the European Union and around the world.

The NS&RC is the only fully integrated NS&R capability in Western Europe. A limited number of membership opportunities exist for innovative and highly specialised SME's working within the NS&R space.

### Reasons to attend

- Kidnap, hijack, terrorism, threat. Understand the realities behind international travel.
- Understand your responsibilities regarding personnel security under current legislation.
- Discover how to plan effectively, avoid disasters and remain safe.
- Discover how to protect your intellectual property and data.
- Understand how secure communications systems can be utilised.
- Understand the options if the worst case scenarios ever occur.

For more information or to book places at this event  
Tel: +44 (0) 1252 375600 or email [inspiretraining@aol.com](mailto:inspiretraining@aol.com)

# Global Threats Secure International Travel 2010



Morning and Afternoon presentations

With networking buffet luncheon between 12.35 - 13.30 hrs

09.30 - 10.00  
12.00 - 12.30

## Registration and coffee

10.00 - 10.15  
13.35 - 13.45

Welcome and introductions

**John Baker** NS&RC

10.15 - 10.30  
13.45 - 14.00

International travel to the regions, a personal perspective

**John Ellis**

*SECBE (SEEDA) Business Development Director Libya and the Middle East*

10.30 - 10.45  
14.00 - 14.15

Corporate Manslaughter

**Chris Lloyd**

*Managing Director CAS*



10.45 - 11.00  
14.15 - 14.30

UK Bribery Act 2010 , UK Bribery Act 2010

**Andrew Sanderson**

*Partner Hammonds*



11.00 - 11.15  
14.30 - 14.45

## Coffee Break

11.15 - 11.30  
14.45 - 15.00

Data Encryption tools

**Peter Cubbin**

*Business Development Director Stonewood Group*

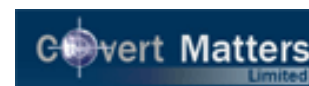


11.30 - 11.45  
15.00 - 15.15

Corporate and Executive Protection

**Jools Lloyd** *Managing Director Covert Matters*

**Paul Sawyer** *Associate Partner Covert Matters*



11.45 - 12.00  
15.15 - 15.30

DMR / Personal & Business traveller safety

**Frank Smyth**, *President of Disaster Management*

**Debra McCabe**, *Business Development Manager*



12.00 - 12.15  
15.30 - 15.45

Collaborative working and secure GSM

**John Harby**

*Business Development Manager Thales*



12.15 - 12.30  
15.45 - 16.00

Safe, green, international travel coordination

**Paul Brand**

*Uniglobe Business Development Director*



12.30 - 12.35  
16.00 - 16.05

## Closing remarks

Networking buffet Luncheon between am and pm sessions

## Global Threats Secure International Travel 2010

### Hammonds

Founded in 1887 and with a team of over 1100 personnel in 180 partner offices across 6 countries, Hammonds is truly a leading edge international law firm, committed towards the delivery of innovative business solutions to the global business community. [www.hammonds.com](http://www.hammonds.com)



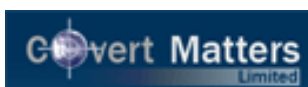
Stonewood Group are a leading edge data encryption company currently providing specialist expertise to organisations individuals and government agencies around the world. Their state of the art encryption solutions are of particular benefit to companies operating in regions of the world where data security and cyber protection is essential.

### THALES

As a global player within the Defence, Aerospace and NS&R space Thales is provider of leading edge integrated solutions across the sectors. They believe in strong and relevant partnering, behave as entrepreneurs and have values which underpin a 'go to market' philosophy.

### TRANGO

Trango Ltd are global specialists in crisis management and disaster recovery operating in the Middle East, Africa, South America, India, North America, Asia and former Eastern bloc countries. From their 24/7/365 safe travel management centre Trango focuses on the needs of international business travellers from mining and oil through to the needs of private clients, politicians and the corporate executive.



Covert Matters Ltd provide covert surveillance to private, corporate and government agency clients. Their knowledge of kidnap, hostage and terrorist scenarios is extensive. They operate both within the United Kingdom and on an international stage within their niche capability.



Uniglobe provide green, efficient personal and integrated business traveller solutions for the international businessman or woman. In addition to travel solutions they provide both and integrated safe travel enhancements with particular knowledge of the travel needs in The Middle east and North Africa.



CAS helps organisations in highly regulated, asset intensive industries assure and improve the behaviour and performance of people, teams and suppliers and ensure management systems are fit for purpose. A psychology-based consultancy, we specialise in competence, culture and human factors issues. Our work focuses on asset management, safety, security and resilience. Clients use us to understand and control risk, improve line of sight from the boardroom to the front line and bring competence, behaviour and performance into a structured approach.

# Global threats: putting risk management systems in place

*Increased threat to personnel abroad and laws regarding governance demands that SMEs and Primes now actively consider safety procedures a priority for all personnel actively engaged in the international procurement and supply process. Here, National Security and Resilience Consortium Executive Counsellors Frank Smyth and Simon France of Trango Ltd comment on the nature of the global threats and management systems required to mitigate the risk.*



Trango's 24/7/365 Operations Centre, where responses and support to clients anywhere in the world is coordinated

**T**he UK is currently the seventh largest global supplier of defence capability and is widely acknowledged as a world leader in diverse technologies and systems. This draws our staff across the globe in the pursuit of business.

The visible threats which have emerged during the last ten years have placed increasing emphasis on the development of highly efficient real-time management systems which support the defence suppliers and manufacturers, civilian and government personnel, and aid agencies as they move through areas of both potential risk and actual conflict.

These concerns now extend to the organisations responsible for supporting both government initiatives and the trade associations operating internationally across the sector on behalf of its members.

Directors and officers of UK businesses are sitting up and taking note of a new piece of legislation that came into force on 6 April 2008. The ominous sounding offence of Corporate Manslaughter made it into the statute books with the passing of the Corporate Manslaughter and Corporate Homicide Act 2007.

Brought in following various high-profile cases of management failings such as the Zeebrugge disaster and various rail crashes, the new law requires the courts to look at the way a company manages and organises its activities in cases where a death has occurred. The legislation specifically concentrates on instances where there have been failures by senior management to provide a proper duty of care. Any business involved in a serious incident will come under particular scrutiny in terms of company processes relating to health & safety, training or supervision as well as the standard of maintenance on equipment and buildings.

As a result of these factors, the matter of addressing business risk in even the smallest company is one that is set to become ever more important.

As well as following good practice and minimising risks, there is another part of the solution that the company itself can provide to protect individual employees. This can be divided into three distinct areas which address the various stages of planning and execution that staff travelling internally or internationally should follow. The Corporate Manslaughter legislation also puts a responsibility of duty of care on the individual to ensure they are prepared while the company ensures the processes and procedures from a wider context are in place.

John Ellis, CEO of Middle East Aerospace Consortium, has worked in North Africa and the Middle East for much of the last 30 years, and currently supports activities of the South East England Development Agency (SEEDA),

UK Trade and Investment (UKTI) and the National Security and Resilience Consortium (NS&RC). Mr Ellis said: "In my opinion, the potential threat level to businessmen and women visiting my spheres of operation has probably increased ten fold in the last decade. My primary concerns for both my own safety and that of those I am working abroad with is the 'short notice changes to itineraries' – journeys where you don't accurately know where you are going and the regular need to suddenly use local taxi drivers as opposed to known individuals. Of course, we know of some of the threats which lie around the corner but we cannot predict all of them or when or where they may affect our programme."

*"We know of some of the threats which lie around the corner but we cannot predict when or where they may affect our programme"*

In 2008-09 the British Foreign & Commonwealth Office (FCO) dealt with nearly 2.1 million consular enquiries across the world. In addition to over 3000 hospitalisations, 7000 detentions and 5500 deaths, they responded to a further 34,443 requests for assistance.

The FCO provides intelligence-based advice on a real-time basis and makes recommendations regarding travel. This advice can change hourly and as such should be monitored – [www.fco.gov.uk/travel](http://www.fco.gov.uk/travel)

The four most serious threats to travellers abroad are:

- Medical crisis
- Natural and man-made disasters
- Inability to communicate effectively with UK base through loss of communication
- Caught in a terrorist incident, eg bombing, kidnap, attack or hijack

Serious though these threats may be, there can be a misguided assumption that help is immediately at hand or that they could not have been avoided.

Prior to any journey being undertaken a documented process should be in place which guides the traveller through a checklist which would ensure the traveller is aware of the planning they should complete. Included within the checklist would be items such as good travel insurance, medical

evacuation, a detailed country brief covering medical requirements, cultural issues and any specific 'meet and greet' arrangements at the destination.

Many trips require the use of international, internal and chartered airlines to reach remote locations or production sites. While international airlines can quickly be checked out for their safety record, as can many internal airlines, the lesser known charter companies should also be scrutinised to see what risk rating they have been given by the Civil Aviation Authority of the particular country.

The final pre-journey check is the authorisation for the journey to take place; this involves the line manager who should ensure all checks have been completed. If the planning stage is approached with meticulous thought, many potential 'what if' problems can be alleviated; however, when things do go wrong they usually go wrong very quickly which is when a 24/7/365 support centre proves to be invaluable.

Problems for the traveller can manifest themselves in many ways; ie road traffic accidents, loss of passports or credit cards, security issues during the journey. Good intelligence/country briefs can help to prepare the traveller but things can go wrong that have not been predicted, for example a coup d'état or a natural disaster. It is at this stage that the planning and support available becomes critical. Who do I tell? How do I tell them? What must I do to try and minimise the impact on personal safety?

When the unexpected strikes a member of staff, employers, the families of those individuals and most importantly of all those affected on the ground need to know exactly what is available to them and most importantly what may not be. As such business men and women within the defence and national security and resilience sectors should be wary about making assumptions regarding sufficient capacity to cope with a crisis or to plug gaps in their resource.

All companies currently seeking to exploit business opportunities in countries defined by the FCO as representing any degree of risk to the employee should perhaps ask the following questions:

- Do they have an emergency response plan in place?
- Do they have an immediate, strategic and logistically relevant crisis management and contingency plans to support the work of their employees in areas designated as of potential risk?
- Have they sufficiently mitigated their corporate responsibility effectively under current governance laws?
- Do they undertake exercises annually to determine their actual capability?
- Do they have the capability to manage a potential crisis?
- Do they provide the appropriate training for international travel?
- Can they deal with the media?

There are integrated solutions to these challenges. One solution is that offered by Europe's National Security and Resilience Consortium – [www.nsandr.co.uk](http://www.nsandr.co.uk)

John Baker, Head of NS&RC UK and International Operations, said: "In association with TAG International Training, we have created a formidable integrated capability entirely suited to the types of scenarios and threat levels we all now face when travelling abroad. This extends from risk analysis, media training, computer modeling and role play, through to real-time 24/7/365 monitoring of personnel and ultimately to actual crisis management and interventions which support the rapid extraction or safe evacuation of personnel."

Large, modern aircraft have made travel to the four corners of the world achievable, usually within 24 hours. With that freedom comes a host of possible scenarios that can quickly overwhelm the unwary traveller.

To ensure that your employees return safely and mitigate the risk to your company in terms of current legislation, the planning, preparation, response and support to travellers and their eventual repatriation are important. Using the right expertise to support your company is the first major step.

  
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MINISTRY OF DEFENCE

DCB

DEFENCE CONTRACTS BULLETIN

Would you like to write for the

MOD  
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Contracts  
Bulletin?

Do you have an interesting story,  
contract award or new initiative  
to share with our readers?

MOD Defence Contracts Bulletin (MOD DCB) is the official UK Ministry of Defence magazine dedicated to contract opportunities available throughout the Department. It is also a key source of UK and international defence procurement news, providing the reader with a rounded view of the defence industry.

The feature articles provided by MOD teams and individuals, as well as defence contractors, are key to the magazine's development and provide readers with important information regarding the defence market. MOD DCB is looking for individuals and teams or contractors from both the public and private sectors who would like to discuss the projects or initiatives that they are working on or have recently completed.

These features should focus on key contracts, more efficient ways of working within the MOD or even new products and initiatives that could help the MOD provide a more effective service.

For further information or to share your ideas, please contact our editorial team:  
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Tel: 0141 270 7361